

## **Certificate of Completion**

## Kariuki kimotho

has successfully completed the HP LIFE online course

## **Customer Relationship Management**

By completing this course, the above-named student has learned new skills including how to understand existing customers and their needs, how to understand customer buying habits, and how to develop a customer relationship management strategy for their business.

Presented 11/15/2024

Stephanie Bormann

Deputy Director, HP Foundation